

Leadership Series: BE INSPIRED!

Session III

Solve 5 Common Relationship Barriers Through Effective Communication Approaches



Our presenters



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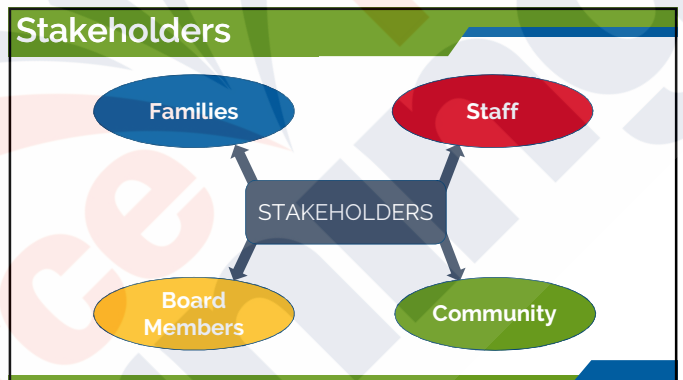
Today's Objectives

UNDERSTAND

Understand common reasons for the existence of relationship barriers.

LEARN

Learn effective communication approaches to nurture and build positive relationships with your stakeholders.





Relationship Barriers

Understand common reasons that relationship barriers exist.

Trust ♦ **Expectations** ♦ **Priorities**
Diversity ♦ **Communication**

Trust

- Benevolence
- Honesty
- Openness
- Reliability
- Competence



Expectations

- Documented Best Practices
- Open Communication



Priorities

- A Planning Process
- Focus on Mission Statement
- Establishing Strategic Goals




Communication

- Type
- Tone
- Timing




Building & Maintaining Relations

- Listening
- Being observant
- Timing
- Honesty
- Modeling clear messages
- Gift of Time
- Setting the stage
- Words of Affirmation/Positive Feedback




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